

# Calling 911

Write Down Your  
Address Here:

- Dial 9-1-1.
- Wait for the operator to answer.
- Tell the operator what the emergency is. If you don't speak English, say "HELP!"
- Stay on the line. Don't hang up even if you don't understand.
- Tell the operator where to send help, if you can.
- Wait for help to come.

**Keep this page next to  
your telephone.**



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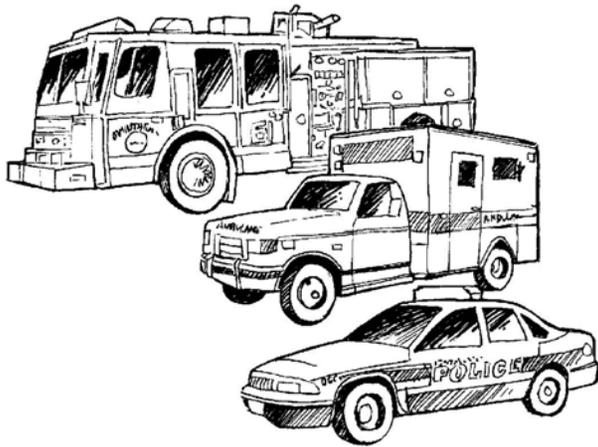
## How to Call 911



# When Should I Call 911?

Whenever you need help in an emergency, you should call 911.

You can call 911 to get help from the police, the fire department, or to get an



**If you are the victim of a crime, you should always report it to the police.**

You can also call the police to report any suspicious activity you are concerned about.

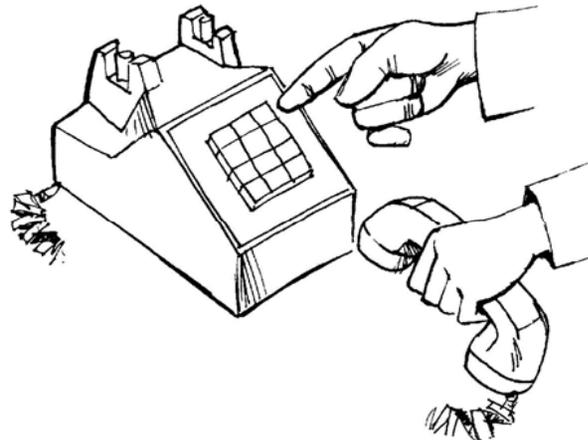
# How do I Call 911?

You can call 911 from any telephone.

The call is free from any payphone.

If you have time, take note of where you are so you can tell the operator your exact location. That way, the police will be able to help you more quickly.

To call 911, pick up the phone receiver and dial "9-1-1."



# What Happens When I Call 911?

When you call 911, an operator will answer to ask you what your emergency is.



If you do not speak English, say "HELP!" (pronounced ¡JELP!).

## Do Not Hang Up

Stay on the line. Sometimes there will be a short delay when the operator gets someone who speaks Spanish to help you.

Tell the operator where to send help, if you can. If you don't understand the operator, don't hang up. Just stay on the line until help comes.